

00227

BACHELOR IN HOTEL MANAGEMENT

Term-End Examination

June, 2013

BHY-026 : COMPUTER SKILLS

Time : 3 hours

Maximum Marks : 100

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- Note :** (i) Attempt *any five* questions.
(ii) All questions carry *equal* marks.
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1. With the advent of technology , how have computers evolved to create more computing power ? Explain with examples. 20

2. Write a short note on *any (four)* : 5x4=20
 - (a) LAN
 - (b) WAN
 - (c) MAN
 - (d) Specware
 - (e) Spam

3. What is cloud computing ? List its merits and demerits in detail. 20

4. What is a storage device ? List different types of storage device and their usage. 20

5. (a) Write the process of formatting word document. **10+10=20**
(b) What is the difference between read only and document compatibility file in MS Word ?
6. How would you insert an hyperlink of a webpage in MS Word document ? Give the step by step procedure. **20**
7. What are algorithms ? How do they contribute in making an anti-virus ? **10+10=20**
8. Write a detailed note on web upload and download procedure. **20**
9. What is an Operating System ? Name two most used operating system and differentiate between their salient features. **10+10=20**
10. Hotels use Internet or Intranet for their operations. Explain with example. **10+10=20**
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