

M.A. IN PSYCHOLOGY (MAPC)

Term-End Examination

June, 2013

MPCE-031 : ORGANISATIONAL BEHAVIOUR

Time : 2 hours

Maximum Marks : 50

Note : Attempt any five questions. Each question is to be answered in about 500 words. All questions carry equal marks.

1. Explain the evolutionary phases of organisational behaviour with reference to the Indian context. 10
2. What are the major conclusions that you can draw after studying the various models of organisation ? 10
3. What do you understand by the term 'work motivation' ? Elucidate the different characteristics of work motivation. 3+7=10
4. Write short notes on the following : 5+5=10
 - (a) Difference between extrinsic and intrinsic motivation.
 - (b) Mc. Clelland's need for achievement theory.

5. Discuss Equity theory as applicable to an organisation. 2+8=10
6. "Organizational Commitment is defined as an individual's feeling about the organization as a whole". Justify the statement with reference to the antecedents of organizational commitment. 10
7. What are the different types of organizational change ? Explain the different issues of change management. 4+6=10
8. How do you define conflict ? What are the different sources, causes and types of conflict ? 2+8=10
9. Elaborate Vroom's Expectancy theory of motivation. 10
10. Write short notes on *any two* of the following : 5+5=10
- (a) Flexible working hours
 - (b) Quality control circles
 - (c) Ethics in Organizational behaviour management.
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