

**M.Sc. FOOTWEAR TECHNOLOGY
(MSCFWT)**

Term-End Examination

June, 2013

**MFW-031 : ORGANIZATIONAL BEHAVIOURS
AND HUMAN RESOURCES DEVELOPMENT**

Time : 3 hours

Maximum Marks : 70

*Note : Attempt seven questions in all. Three questions from
Section - A, and four questions from Section - B.*

SECTION-A

1. "Organisational behaviour is the study of human behaviour". Discuss the statement with the help of OB model. **10**
2. What is personality ? What are its determinants ? Which of them you feel are more important in shaping an individual's personality ? **10**
3. What is motivation ? Explain the Maslow's need hierarchy theory in detail. **10**
4. Write short notes on the following : **10**
 - (a) Managerial grid
 - (b) Johari window
 - (c) MBTI
 - (d) Group cohesiveness

SECTION-B

5. Define the human resource-management. 10
Discuss the importance and role of human resource-management in an organisation.
 6. What is job analysis ? Explain the process of job analysis. 10
 7. Differentiate between recruitment and selection. 10
Explain the process of selection in detail.
 8. Differentiate between promotion and transfer. 10
Discuss the principles of transfer.
 9. What is Human Resource Planning (HRP) ? What are the various factors ? Which affects the HRP ? 10
 10. Write short notes on the following : 10
 - (a) Job rotation
 - (b) Job description and Job specification
 - (c) Job enlargement
 - (d) Job enrichment
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