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**DIPLOMA IN MECHANICAL ENGINEERING
(DME)**

**Term-End Examination
June, 2013**

BME-044 : INDUSTRIAL MANAGEMENT

Time : 2 Hours

Maximum Marks : 70

Note : *Attempt any five questions. All questions carry equal marks.*

1. Fill up the blanks by choosing correct alternative : **2x7=14**
- (a) _____ was the father of scientific management.
(Gantt/Taylor/Mc Gregor)
- (b) According to _____, punishment and threat will be effective to get the work done from employees.
(Theory X/Theory Y)
- (c) A leader has _____ power, if he can punish members of the group.
(legitimate/Reward/Coercive)
- (d) _____ can never be delegated.
(Authority/accountability/responsibility)

- (e) _____ structure has narrow span of control.
(organic/mechanical)
- (f) _____ organisation has dual reporting relationship.
(Functional/Matrix)
- (g) _____ organisation allows someone with innovative idea and little money to successfully compete against large companies.
(Boundaryless/virtual/Functional)

2. Write the salient features of *any two* of the following Acts : 7x2=14
- (a) Industrial Dispute Act, 1947.
 - (b) The Water (Prevention and Control of pollution) Act 1974.
 - (c) Employees State Insurance Act 1948.
3. What is planning? How does it help in achieving organisational goals? 14
4. (a) Define leadership. What are the various basis of power which influence the behaviour of subordinates to the directions of leader?
- (b) Explain clearly the authoritarian style and democratic style of leadership. 7x2=14

5. Discuss with the help of neat sketches the Functional and Matrix type of organisations. Explain the merits and demerits of each. 14
6. Discuss "Maslow's Need Theory" of motivation. How does it differ from Herzberg's "Two Factor Theory". 14
7. Write short notes on *any two* of the following : 7x2=14
- (a) Johari Window
 - (b) Virtual organizations
 - (c) Duties of Supervisor
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