

**ADVANCED CERTIFICATE IN POWER
DISTRIBUTION MANAGEMENT**

Term-End Examination

June, 2013

**BEE-003 : MANAGEMENT OF POWER
DISTRIBUTION**

Time : 3 hours

Maximum Marks : 100

Note : Section - A is compulsory. Answer any ten questions from Section - B and Section - C. All questions should be answered in English.

SECTION - A

Outsourcing , lack of funds, confusion , sending end, communication decentralisation, Customer Satisfaction Measurement (CSM) , action research , lack of funds , increase , receiving end , Total fixed capital expenses. 1x10=10

1. Fill in the blanks by choosing appropriate word / phrases from the above choices.
 - (a) _____ is sub contracting operations to those who can do them at cheaper rates.
 - (b) MIS that continuously captures the voice of the customer through the assessment of performance is called _____ .

- (c) The system is so old and there has been an effort to renovate or modernize the system due to _____ .
- (d) Power theft would _____ the tariff for the genuine consumers.
- (e) The change process based on systematic collection and analysis of data is called _____ .
- (f) Refusal to accept that things have changed or must change is _____ .
- (g) _____ of the division is charged with the responsibility of bringing about change in his area.
- (h) Networking is manifested in _____ .
- (i) Voltage regulation is voltage drop from _____ to _____ .
- (j) Pay Back Period = _____ Net benefit /year.

SECTION - B

2. Answer *any ten* questions : 3x10=30

- (a) Examine the purpose of communication.
- (b) Why should accounting practices be standardised ?
- (c) What is Balance sheet ?
- (d) What are the merits of ARR ?
- (e) What is Internal Rate of Return ?
- (f) What is meant by the firm ' Leverage ' ?
- (g) What is budgeting ?
- (h) What are fixed and flexible budgets ?
- (i) What is Variable Overhead Cost Variance ?
- (j) What are different types of costs ?
- (k) What is profit and loss account ?
- (l) What is marginal cost ?

SECTION - C

Answer *any ten* questions:

6x10=60

- (a) What is meant by closing stock ? Show its treatment in final accounts.
 - (b) Write short notes on "Debt Service Coverage Ratio".
 - (c) Define and evaluate various leverage ratios.
 - (d) Explain the statement " Words are symbols and meaning exists in the mind ".
 - (e) Explain the basic process of communication.
 - (f) Describe the overall framework of scheme development.
 - (g) How would you assess the bidding response to trunked contracts ?
 - (h) Explain the process of DPR preparation ?
 - (i) How would change affect the involved person ?
 - (j) Explain in detail the supply chain management system.
 - (k) What administrative measures could be initiated to prevent theft of electricity in an utility ?
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