

**MASTER OF BUSINESS ADMINISTRATION  
(MBANIM)**

**Term-End Examination**

**June, 2013**

**MCRL-019 : LEADING AND WORKING WITH  
TEAM**

*Time : 2 hours*

*Maximum Marks : 50*

*Note : Answer any five questions. All questions carry equal marks.*

1. Define the term 'work team' and 'work group'. 10  
Bring out the difference between the two.
2. How to create a high performing team ? Explain 10  
in detail.
3. Describe conditions under which teams are 10  
preferred over individuals in an organisation.
4. What do you mean by intra-team communication ? 10  
Is it essential for achieving organisation's  
objectives ? Discuss.
5. Explain the various components which make a 10  
work team effective.

6. Critically discuss the issues and problems related with Team Work. 10
7. How team performance is reviewed ? And to what extent it would be helpful for an organisation in determining the training requirements of the team ? 10
8. (a) Distinguish between Group Cohesiveness and Group Think. 5
- (b) Distinguish between Problem solving teams and Cross functional teams. 5
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