

**MASTER OF BUSINESS ADMINISTRATION  
(NETWORK INFRASTRUCTURE  
MANAGEMENT)  
(MBANIM)**

**Term-End Examination**

**June, 2013**

**MCR-014 : ORGANISATIONAL DESIGN,  
DEVELOPMENT AND CHANGE**

*Time : 3 hours*

*Maximum Marks : 100*

*Note : Answer any five questions. All questions carry equal marks.*

1. Contrast the mechanistic organization with the organic organization. 20
2. Briefly explain the techniques of Job Design. 20
3. What is Quality of Work Life ? Briefly explain the dimensions of QWL. 20
4. What is OD intervention ? Discuss any three techniques of OD intervention. 20
5. Briefly explain the role of a change agent. Describe the skills that a change agent should possess. 20

6. Briefly explain the factors that influence Institution Building. 20
7. Outline the universal perspectives on organization design. 20
8. Write short notes on : 20
- (a) Change manager
  - (b) Change theories
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