

**MASTER OF BUSINESS ADMINISTRATION  
(MBACN)**

**Term-End Examination**

**June, 2013**

**MCNE-013 : INDUSTRIAL RELATIONS AND  
LABOUR LAWS**

*Time : 3 hours*

*Maximum Marks : 100*

*Note : Answer any five questions. All questions carry equal marks.*

1. What is employee relations ? What are the different approaches to Employee relations/ Industrial relations ? 20
2. What is the role of Government in Industrial Relations ? Discuss government role in recent Maruti Udyog Ltd. Strike. 20
3. What is collective bargaining ? Discuss the practice of collective bargaining in any industrial undertaking recently. 20
4. What is misconduct ? An employee has assaulted his supervisor, how would you draft the charge sheet ? 20

5. What is employee engagement ? What are the steps you suggest to go employer to make robust employee engagement culture ? 20
6. What is work life balance ? Does it influence employee's attrition ? Discuss with examples from BPO's and KPO's. 20
7. Explain *any two* of the legal concepts : 10x2=20
- (a) Occupier under Factories Act
  - (b) Industrial Dissipate under I.D. Act
  - (c) Arising out of and in course of Employment under Employees' Compensation Act
8. Write short note on *any two* of the following : 10x2=20
- (a) Dismissal and Discharge
  - (b) Quality circle
  - (c) Benefits of grievance Redressal system
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