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EXECUTIVE MBA (EXMBA)

Term-End Examination

June, 2013

**MCT-054 : OB AND MANAGEMENT PROCESS
(MPOB)**

Time : 3 hours

Maximum Marks : 100

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- Note :* (i) *Attempt any five questions.*
(ii) *All questions carry equal marks.*
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1. What is perception and discuss the common errors in perception. 20
2. Explain the group process in the organisational context. Differentiate between natural and created groups. 20
3. Describe Lewin's model in process of change and interventions in managing resistance to change. 20
4. Discuss how the importance of characteristics of managerial ethos helps in maintaining culture in an organisational set up. 20

5. 'Decision making is the primary task of the manager'. Comment. 20
 6. Define motivation. Discuss any two theories of motivation with illustration. 20
 7. Write an essay on the 'competency based management' with examples. 20
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