

01645

**POST GRADUATE DIPLOMA IN
HOSPITAL AND HEALTH MANAGEMENT**

Term-End Examination

June, 2012

**DHHM-3 : ORGANISATION & MANAGEMENT
OF HOSPITALS AND HEALTH
SYSTEM MANAGEMENT**

Time : 3 Hours

Maximum Marks : 70

Note : All questions are compulsory.

1. (a) Define Epidemic. 2+8+10=20
(b) Discuss the pattern of Epidemics.
(c) As a health administrator, describe the steps you will take for the preparedness and response to Epidemic situations.

2. (a) Discuss the concepts of Quality care and Quality management. 5+5+10=20
(b) Describe the steps of organisation of Quality Management System.

3. Write short notes on *any five* of the following : $6 \times 5 = 30$

- (a) Role of the Hospital Administrators towards patients.
 - (b) Health insurance.
 - (c) Intelligent Building.
 - (d) Methods of Surveillance of diseases.
 - (e) Components of RCH programme.
 - (f) DOTS
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