

DIPLOMA IN NURSING ADMINISTRATION

Term-End Examination

June, 2012

BNS-013 : GROUP DYNAMICS

Time : 3 hours

Maximum Marks : 70

Note : Attempt all questions. Attempt all parts of the question at one place.

1. (a) Explain the need of committee in an organisation. 7+8 = 15
(b) Describe the different committees required in nursing educational institution for effective functioning.

2. (a) Define the term leadership. 2+5+8=15
(b) Enumerate the qualities of an effective nursing leader.
(c) Describe the types of leadership styles with help of examples.

3. (a) Describe the ten commandments of good communication. 5+10=15

(b) "Success of all administrative and managerial functions depends on effective communication". Substantiate the statement with reference to nursing service department.

4. Write *two* to *three* lines about the following : $2 \times 5 = 10$

- (a) Incident reports.
- (b) Rights of elderly patients.
- (c) Grievance.
- (d) Collective bargaining.
- (e) Kinds of power for leadership.

5. Write short note on any *three* of the following : $5 \times 3 = 15$

- (a) Therapeutic attitude towards patient.
 - (b) Essentials of good charting.
 - (c) Significance of studying ethics in Nursing.
 - (d) Implications of group dynamics.
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