POST GRADUATE DIPLOMA IN HIGHER EDUCATION MANAGEMENT (PGDHEM)

00441

Term-End Examination
June, 2012

MES-073 : TECHNOLOGY AND CHANGE MANAGEMENT

Time : 3 hours   *Maximum Weightage : 70%*

Note :   *(i)*   *All the questions are compulsory.*
         (ii) *All the questions carry equal weightage.*

1. Answer the following question in about **600** words.
    Discuss the factors that have to be considered while selecting Technologies for teaching-learning.

    OR

    What is ERP ? Explain the factors responsible for successful implementation of ERP in educational institutions.

2. Answer the following question in about **600** words.
    What is meant by the 'systems approach' ? Explain the systems approach to technology integration.

    OR

What is life cycle of technology ? Discuss different stages of life cycle of technology.

3. Write short note of about *150* words on any *four* of the following :

   (a) Delivering instructions through computers.

   (b) e-learning

   (c) copyright.

   (d) Educational network

   (e) Role of ICT in admission process

   (f) Ways of handling resistors to change.

4. Answer the following question in about *600* words.

   Suppose you are working in a higher educational institution. Identify an area in which you would like to bring about change. Discuss how you would manage the change.