

00053

**POST GRADUATE DIPLOMA IN RURAL
DEVELOPMENT BANKING
(PGDRBI)**

Term-End Examination

June, 2012

**MCQ-041 : HUMAN RESOURCE MANAGMENT
AND ORGANIZATIONAL BEHAVIOUR**

Time : 3 hours

Maximum Marks : 100

Note : Attempt any five questions.

All question carry equal marks of 20 each.

1. Describe the relevance of HR Assessment and Development in organization. Discuss in detail Performance Management System ?
2. What is the relationship between Attitude and Behaviour ? Compare the major Job Attitudes.
3. Write short notes on :
 - (a) Job Satisfaction
 - (b) Managing Workforce Diversity
4. Describe Herzberg's 'Two Factor' theory of Motivation. Evaluate its application in today's context.

5. What are the various stages of Group Development? Describe various group properties and group decision making techniques with suitable examples.
 6. Compare Group with Teams. What are the various types of teams? Illustrate how organizations can develop team players?
 7. Critically examine Contingency theories of Leadership.
 8. Write short notes on :
 - (a) Organization Change
 - (b) Operant Conditioning Theory of Learning
-