

**POST GRADUATE DIPLOMA IN GLOBAL
BUSINESS LEADERSHIP (PGDGBL)**

Term-End Examination

June, 2012

**MGB-005 : PERSONAL DEVELOPMENT AND
EFFECTIVE LEADERSHIP**

Time : 2 hours

Maximum Marks : 50

*Note : Attempt any four questions, all questions carry
equal marks.*

1. Discuss about the Non - verbal symbols in the 12½
process of communication with illustration.
2. Enlist the features of a good and effective business 12½
presentation.
3. Outline the model of team effectiveness. 12½
4. Discuss the potential benefits of teams in 12½
organisations.
5. What personality characteristics and traits should 12½
a manager in your view possess to be effective ?
Explain.
6. Briefly discuss some channels of upward 12½
communication.