

**MASTER OF BUSINESS
ADMINISTRATION (RETAIL)
(MBARS)**

Term-End Examination

June, 2012

**MRS-013 : LEADERSHIP AND CHANGE
MANAGEMENT**

Time : 3 hours

Maximum Marks : 100

Note : Answer any five questions.

All questions carry equal marks.

1. "A good leader is not necessarily a good manager." Discuss this statement and compare leadership with management. 20
2. Outline the contributions of the Ohio state and the University of Michigan studies. 20
3. Explain the Trait theory of leadership. What are its limitations ? 20
4. What is Managerial Grid as provided by Blake and Mouton ? What are the various leadership styles in this grid ? Which combination of the style do you think is the best and why ? 20
5. What is charismatic leadership and what are the qualities of a charismatic leader ? Why has this theory re-emerged and got attention of researchers and practitioners ? 20

6. Why is it important for managers to be familiar with the concepts of group behaviour ? 20
7. Think of a successful sport or project team of which you are or have been a member. What key characteristics made it so effective ? 20
8. Write short notes on :
- (a) Process of conflict 10
 - (b) Resistance to change . 10
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