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**MASTER OF BUSINESS ADMINISTRATION
(FULL TIME PROGRAMME)
(MBACN)**

Term-End Examination

June, 2012

MCN-005 : ORGANIZATIONAL BEHAVIOUR

Time : 3 hours

Maximum Marks : 100

Note : Attempt any five questions.

1. Describe various roles of manager. Which of these roles are more important from organisational behaviour point of view ? 20
2. How do scientific management and behavioural management differ in significant ways ? Which approach is more suitable for organisational effectiveness ? Illustrate your reasons. 20
3. Define 'attitude'. What are the various sources of attitudes ? Explain different types of attitude. 20
4. Describe personal factors that contribute to stress. Are these factors genetic to some degree ? If so, classify those factors that are genetic in nature. 20

5. Explain in detail the ERG theory of motivation. 20
How does it differ from Maslow's model of motivation ?

 6. What is the relationship between perception and attribution ? 20
What are the three major factors that contribute towards the validity of attribution theory ?

 7. Differentiate between authoritarian and 20
bureaucratic personality. Emphasize the commonalities and difference among them.

 8. Explain in detail the various approaches to 20
learning. Which one of these approaches explains the process of learning completely ?
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