

00503

**MASTER OF BUSINESS ADMINISTRATION  
(MBACT)**

**Term-End Examination  
June, 2012**

**MCTE-024 : INDUSTRIAL RELATIONS AND  
LABOUR LAWS**

*Time : 3 hours*

*Maximum Marks : 100*

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*Note : Answer any five questions. All questions carry equal marks.*

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1. What do you mean by Industrial Relations ? Is Employee's relation different from Industrial Relation ? Explain with example. 20
2. What are the different approaches to Industrial Relations ? What is Gandhi's "Trusteeship" theory of Industrial Relations ? Critically examine. 20
3. Who are the stakeholders in the game of Industrial relations ? Critically examine the role of govt. in Industrial relations. 20
4. What is collective bargaining ? How does it work ? Is it different from productivity bargaining ? 20

5. What are the principles of Natural Justice ? How are they applied with Management of discipline in Industry ? 20
6. What is Grievance redressal system ? What are its benefits ? 20
7. What is workers involvement ? Is it different from workers participation ? 20
8. Write short note on *any two* of the following : 10+10
- (a) White Collar Unionism
  - (b) Management of Contract Labour
  - (c) Management of Sexual Harassment
  - (d) Voluntary Retirement Scheme
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