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EXECUTIVE MBA (EXMBA)

Term-End Examination

June, 2012

**MCT-054 : OB AND MANAGEMENT PROCESS
(MPOB)**

Time : 3 hours

Maximum Marks : 100

Note : Attempt any five questions. All questions carry equal marks.

1. Explain Lewin's three - step change model with example. 20
2. Discuss the barriers to communication and measures to overcome them. 20
3. What are the stages of group development ? Distinguish between group and team. 20
4. What are the theories of personality ? Explain their role in Organisational Behaviour. 20
5. Enlist different management functions and discuss the nature of management process. 20

6. Classify the organisational structure and highlight their characteristics. 20
 7. Discuss the managerial implications of OB. Debate the advantages and disadvantages of work force diversity. 20
 8. Identify the drivers of individual behaviour and results. Describe three ways to match individual competencies to job requirements. 20
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