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**DHOTRM**  
**Term-End Examination**  
**June, 2012**  
**BCRI-070 : CRS/GALILEO**

*Time : 3 hours*

*Maximum Marks : 100*

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*Note : Answer any five questions. All questions carry equal marks.*

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1. Discuss the revolution brought about by the introduction of CRS. Explain the advantages of Computer Reservation System and name a few CRS. 20
  
2. What is SIGN-ON ? Explain the procedure of SIGN-ON with valid examples. 20  
Give the entry for SIGN-OFF and explain the use of Password.
  
3. What is a timetable ? How is the timetable function identified ? Give a timetable entry for :- 20
  - (a) 15<sup>th</sup> June between Delhi and Hong Kong.
  - (b) 13<sup>th</sup> November between Frankfurt and London.

4. Answer the following :
- (a) Which are the mandatory elements for creating a booking file ? 10
  - (b) What is a phone field ? How does the entry of a phone field starts ? What are following codes used for in the phone - field ? 10
    - (i) T
    - (ii) H
    - (iii) B
    - (iv) A
    - (v) E
5. When can the name entry be changed or replaced during file creation ? 20
- (a) Write the entry to delete passenger 2 before saving the booking file.
  - (b) Write the entry to delete and replace a new name as passenger 1, the name is Mrs. Nisha.
6. Why is the End Transaction essential ? 20
- What are the entries for :
- (a) Ending a booking file.
  - (b) Ending and redisplaying the booking file.

7. What are Special Service Requirement explain with examples ? 20
- (a) How is the Special Service Requirement function identified ?
  - (b) Give an entry to request child meal for passenger number 2 and 4.
8. What are fares ? Give at least two examples of Fare Display Entry. Give an entry to display fare between Bombay and Doha for 17<sup>th</sup> July. 20
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