

DHOTRM

Term-End Examination

June, 2012

BCR-070 : HOSPITALITY MODULE - I

Time : 3 hours

Maximum Marks : 100

Note : Attempt any five questions. All questions carry equal marks.

1. Provide detailed explanation of following types of rooms. 5x4=20
 - (a) Suite
 - (b) Studio
 - (c) Twin
 - (d) Service apartment.
 - (e) Pent House

2. Explain following meal plans : 4x5=20
 - (a) Continental Plan
 - (b) American Plan
 - (c) European Plan
 - (d) Modified American Plan

3. What are the duties and responsibilities of front Office Manager ? 20

4. What are the measures would ensure maximum inventory (room) utilization ? 20
5. What are the duties and responsibilities of floor housekeeper' of a large hotel ? 20
6. What are the duties and responsibilities of Bell boys ? 20
7. Explain the following : 4x5=20
- (a) A La Carte Menu
 - (b) Table d' hote Menu
 - (c) Cyclic Menu
 - (d) Banquet Menu
8. What is the importance of co-ordination between housekeeper and front office ? 20
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