

No. of Printed Pages : 2

MTTM-2

**MASTER OF TOURISM AND TRAVEL
MANAGEMENT (MTTM)**

Term-End Examination

December, 2023

**MTTM-2 : HUMAN RESOURCE PLANNING AND
DEVELOPMENT IN TOURISM**

Time : 3 Hours

Maximum Marks : 100

***Note** : Answer any **five** questions. All questions
carry equal marks.*

1. Define HR Planning. Describe the objectives and process of HR Planning in tourism. 20
2. Define manpower demand. Discuss various techniques of forecasting HR demand. 20
3. Write a note on HR Accounting and HR Audit. 20
4. Illustrate the changes in HRD practices a post-COVID-19 in tourism industry. 20

P. T. O.

[2]

5. Elaborate the new challenges of HR Planning and initiatives by travel agency in HR hiring. 20
6. Discuss the process and importance of HRIS in tourism industry. 20
7. Define career planning. Describe the process and objectives of career planning in tour operation. 20
8. What is task analysis ? How is it conducted ? Elaborate its procedure. 20
9. Discuss job analysis methods and process involved. 20
10. Write a note on job evaluation and job design. 20