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BPCE–015

**BACHELOR'S DEGREE PROGRAMME
(B. A. PSYCHOLOGY) (BDP)**

Term-End Examination

December, 2023

**BPCE-015 : INDUSTRIAL AND ORGANISATIONAL
PSYCHOLOGY**

Time : 2 Hours

Maximum Marks : 50

Note : *All Sections are compulsory.*

Section—A

Note : *Answer any two of the following questions in about 450 words each.* *2×10=20*

1. Briefly sketch the historical perspective of industrial and organisational psychology. 10
2. Explain the principles and responsibilities of Human Resource Management. 10
3. Describe the steps in behavioural management. Explain the organisational applications of behaviour modification. 5+5
4. Discuss the stress factors in organisation. 10

P. T. O.

Section—B

*Note : Answer any **four** of the following questions
in about **250** words each. 4×6=24*

5. Explain the research in industrial/organisational psychology. 6
6. Explain how the job characteristics can be identified for a particular task in an organisation. 6
7. Discuss the purpose and characteristics of psychological tests. 3+3
8. Explain the impact of job satisfaction on work outcomes. 6
9. Explain the concept and causes of burnout. 6

Section—C

*Note : Write short notes on any **two** of the following
in about **100** words each. 2×3=6*

10. Quality consciousness 3
11. Human resource functions 3
12. Equity theory 3