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MS-425

**MASTER OF BUSINESS
ADMINISTRATION
(BANKING AND FINANCE)
(MPB)**

Term-End Examination

December, 2023

**MS-425 : ELECTRONIC BANKING AND
IT IN BANKS**

Time : 3 Hours

Maximum Marks : 100

Note : *Attempt any **five** questions. All questions carry equal marks.*

1. Explain the various types of communication channels. Describe satellite transmission and explain how VSAT network system can be used for improving the banking system.
2. What do you understand by the term 'Local Area Network' (LAN) ? Discuss the software and hardware technologies used in LAN. Describe the different types of LAN Networks.

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3. Define Virtual Banking and discuss its advantages and limitations. How is Virtual banking different from Traditional banking ?
4. 'Computer security is very essential as the computer intrusions are rapidly increasing.' In the light of this statement, discuss the manner in which computer security can be ensured.
5. What is 'Data Warehousing' ? Why is it necessary ? Discuss the major steps in implementing Data Warehouse solution.
6. Explain 'Groupware Computing' and the *three* areas of technology that constitute a groupware model. Discuss the Group Decision Support System (GDSS).
7. What is Electronic Data Interchange (EDI) ? Describe the EDI technology components and the EDI process. How are banks benefitted by the use of EDI ?
8. Write short notes on any *four* of the following :
 - (a) Virtual Private Networks (VPN)
 - (b) Customer Relationship Management (CRM)
 - (c) Cyber Cash
 - (d) Compliance Risk
 - (e) Outsourcing