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MMPH-004

**MASTER OF BUSINESS
ADMINISTRATION (MBA)**

Term-End Examination

December, 2023

**MMPH-004 : INDUSTRIAL AND EMPLOYMENT
RELATIONS**

Time : 3 Hours

Maximum Marks : 100

(Weightage : 70%)

Note : *Attempt any **five** questions. All questions carry equal marks.*

1. Explain the concept of industrial and employment relations. Describe the systems approach to industrial relations.
2. Describe the salient features of (a) Wage Code, 2019, (b) Industrial Relations Code, 2020.
3. What are the functions of labour administration machineries ? Explain functioning and roles of the labour administrative machineries in states.

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4. Write a comprehension on the evolution of managerial unions in India. Describe the boundaries of managerial associations.
5. Enlist the elements of collective bargaining. Give a brief account of various theories on collective bargaining.
6. What are principled negotiations ? Discuss various tactics and strategies in negotiation, citing suitable examples.
7. Define grievance. Explain various approaches to grievance resolution with the help of relevant examples.
8. What are the forms of industrial actions ? Explain various types of settlement procedures of industrial disputes in India.