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BMS-001

**CERTIFICATE IN NGO MANAGEMENT
(CNM)**

Term-End Examination

December, 2023

**BMS-001 : INTRODUCTION TO NGO
MANAGEMENT**

Time : 2 Hours

Maximum Marks : 50

(Weightage : 70%)

***Note :** Attempt any **five** questions. All questions carry equal marks.*

1. What are the frameworks which are used to identify the impact of threats and opportunities with respect to NGOs ? Explain.
2. How can an NGO become more proactive in being change agents for a nation ? Explain giving examples from the present uncertain situation.
3. Explain any *two* criteria for determining strengths and weaknesses of an organization.

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4. What do you understand by delegation ? What are the basic tips for an effective delegation ?
5. Explain how an NGO can ensure that a new strategic plan is effectively implemented.
6. What is human communication ? Discuss its various components in brief.
7. Differentiate between power and control with respect to NGOs giving examples.
8. What are the barriers to giving and receiving feedback in a communication process ? Explain.