

No. of Printed Pages : 2 **DHHM-03/MHH-103**

**POST GRADUATE DIPLOMA IN  
HOSPITAL AND HEALTH  
MANAGEMENT (PGDHHM)**

**Term-End Examination**

**December, 2023**

**DHHM-03/MHH-103 : ORGANISATION AND  
MANAGEMENT OF HOSPITALS AND HEALTH  
SERVICES, HEALTH SYSTEM MANAGEMENT**

*Time : 3 Hours*

*Maximum Marks : 70*

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*Note : Attempt any three questions from Part—A  
and five questions from Part—B.*

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**Part—A**

1. Write answers of any **three** questions of the following in **1500** words each :
  - (a) Describe importance of medical records in a hospital. 5
  - (b) Discuss briefly indicators for monitoring hospital services based on records reports in a hospital. 10

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2. (a) Describe the role of Hospital Administrator. 8
- (b) Briefly discuss various challenges based by Hospital Administrator. 7
3. Enumerate the functioning of District Health-care System. 15
4. (a) Enlist the national programmes in India for non-communicable diseases. 5
- (b) Describe in detail about NPCDCS. 10

**Part—B**

5. Write short notes on any *five* of the following within **500** words each :  $5 \times 5 = 25$ 
  - (a) Management of Inter-group conflicts
  - (b) Duties and responsibilities of Doctors in a hospital
  - (c) Salient features of Consumer Protection Act
  - (d) Research Hypothesis
  - (e) Ayushman Bharat and its implementation
  - (f) National Leprosy Eradication Programme