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MDE-419

**MASTER OF ARTS (DISTANCE
EDUCATION) (MADE)**

Term-End Examination

December, 2022

**MDE-419 : STAFF TRAINING AND DEVELOPMENT
IN DISTANCE EDUCATION**

Time : 3 Hours

Maximum Weightage : 75%

Note : (i) Attempt all the **three** questions.

(ii) All questions carry equal weightage.

1. Answer any **one** of the following questions in about **1200** words :

- (a) Who are called 'academic counsellors' in IGNOU ? Identify their training needs. What strategies do you follow to train them ? Justify.

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- (b) Do you think 'course team approach' is a good approach to develop self-learning materials in distance education ? Justify your answer with suitable examples.
2. Answer any *four* of the following questions in about **300** words each :
- (a) How can you manage your professional development activities ? Discuss briefly.
 - (b) What are the purposes of evaluation of a training programme ?
 - (c) What are the advantages of online training ?
 - (d) How does Management Information System (MIS) contribute to effective functioning of an organization ?
 - (e) Discuss the reasons for developing English for distance education purposes.
 - (f) Do you think staff working in materials publication and distribution division need training ? Give reasons to support your answer.

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3. Answer any *one* of the following questions in about **1200** words :

(a) Discuss the steps you will follow to organise a 3-day training workshop for the administrative staff of any open university. Consider all the stages from planning to evaluation of the workshop.

(b) Discuss strategies for collaborative staff training in distance education institutions. List a few constraints which may affect the collaboration.