

No. of Printed Pages : 3

**MER-010**

**MASTER OF ARTS  
(ENTREPRENEURSHIP)  
(MAER)**

**Term-End Examination**

**December, 2022**

**MER-010 : ORGANIZATION MANAGEMENT AND  
LABOUR RELATIONS**

*Time : 3 Hours*

*Maximum Marks : 100*

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***Note :** Attempt any **five** questions. All questions  
carry equal marks.*

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1. What do you mean by Chain of Command ?  
How does it work in the workplace ?                      20

**P. T. O.**

2. What is the role of business communication in entrepreneurship ? How is it useful to an entrepreneur ? 20
3. Write short notes on any *two* of the following : 10+10
- (a) Management Information System
  - (b) Planning
  - (c) Controlling
4. Why should a manager have leading skills ? How are the different skills related with different managerial levels ? 20
5. “Quality of a decision can be no better than the quality of the alternative that you identify.” Comment in light of the techniques used in decision-making. 20
6. (a) “Leadership is the activity of influencing people to strive willingly for group objectives.” Comment. 10
- (b) Explain the various theories of leadership.

[ 3 ]

7. Explain the Intra Organisational Factors and Extra Organisational Factors of stress in light of their influence on an organisation. 20
8. Write short notes on any *two* of the following :  
10+10
- (a) HRIS (Human Resource Information System) as a tool
  - (b) The Employees' State Insurance Act, 1948
  - (c) Techniques of Recruitment