

MASTER OF ARTS (PSYCHOLOGY)

Term-End Examination

December, 2022

MPCE-031 : ORGANIZATIONAL BEHAVIOUR

Time : 2 hours

Maximum Marks : 50

Note : All sections are compulsory.

SECTION A

*Answer any **two** of the following questions in about 450 words each :*

2×10=20

1. Define organizational psychology. Describe organizational metaphors as given by Morgan (1986). 3+7
2. What is organizational commitment ? Discuss the main components of organizational commitment. 3+7
3. Describe the steps and components of conflict resolution. 4+6
4. Critically examine Vroom's Expectancy theory with reference to its managerial implications. 10

SECTION B

Answer any **four** of the following questions in about
250 words each :

4×6=24

5. Discuss the phases in the development of organizational behaviour in India. 6
6. Explain the holistic view of organizational behaviour. 6
7. Elucidate the characteristics of work motivation. Discuss the relationship between motivation and performance in light of the MARS model. 3+3
8. Discuss the issues related to change management. 6
9. Explain employee ownership with reference to motivating employees. 6

SECTION C

Write short notes on any **two** of the following in about 100 words each :

2×3=6

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| 10. Techniques of training team | 3 |
| 11. Areas of OB Management approach | 3 |
| 12. Importance of Organizational Behaviour | 3 |
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