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BNS-013

**DIPLOMA IN NURSING
ADMINISTRATION (DNA)**

Term-End Examination

December, 2022

BNS-013 : GROUP DYNAMICS

Time : 3 Hours

Maximum Marks : 70

Note : (i) *All questions are compulsory.*

(ii) *Attempt all parts of a question at one place.*

(iii) *Write within word limit 2 marks-20-40 words, 3 marks 40-60 words, 4 marks 60-80 words, 5 marks 80-100 words, 10 marks 300-400 words.*

1. (a) Enlist the common areas of conflict in nursing profession. 5
- (b) Describe the sources of conflicts in nursing in hospital. 10
2. (a) Explain the meaning of term committee. 2
- (b) List the components of checklist for the formation and functioning of committees. 3

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- (c) Describe the functions of committees in the following areas : 5 each
- (i) Nursing Services
 - (ii) Nursing Education
3. (a) Describe the elements of communication. 5
(b) Explain the modes of communication. 5
4. Describe the factors the nurse will keep in mind while helping the patient during admission in the ward and visiting OPD. 10
5. Write short notes on any *four* of the following : 4×5=20
- (a) Role of a nurse in team functioning
 - (b) Qualities of a nurse leader
 - (c) Communication barriers
 - (d) Barriers of public relations
 - (e) Records and reports in community health nursing
 - (f) Admission and discharge of Medico-Legal Cases (MLC)

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