

No. of Printed Pages : 3 **MTM-2/MTTM-2**

**MASTER OF ARTS (TOURISM
MANAGEMENT)/MASTER OF
TOURISM AND TRAVEL
MANAGEMENT
(MTM/MTTM)**

Term-End Examination

December, 2021

**MTM-2/MTTM-2 : HUMAN RESOURCE PLANNING
AND DEVELOPMENT IN TOURISM**

Time : 3 Hours

Maximum Marks : 100

Note : Answer any **five** questions in about
600 words each. All questions carry equal
marks.

1. What is HR Planning ? Explain the factors affecting HR planning in Travel Agency Business. 20
2. What is Manpower Forecasting ? Discuss various types of manpower forecasting practices used in Tourism Industry. 20
3. Define Job Evaluation. Discuss its merits and demerits. 20
4. Define Job Analysis. Discuss its objectives and process. 20
5. What is HRIS ? Discuss the advantages of an effective HRIS in tourism. 20
6. Write notes on the following : 10+10
 - (i) HRD mechanismS
 - (ii) HRD trends

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7. Define Human Resource Accounting. Discuss its need and importance. 20
8. What is HR Audit ? Describe its process and importance. 20
9. Illustrate the need and importance of HRD in tourism. 20
10. Write notes on the following : 10+10
- (i) Task Analysis
 - (ii) Job description of a tour casting manager