

MASTER OF ARTS (PSYCHOLOGY)

Term-End Examination

December, 2021

MPCE-032 : HUMAN RESOURCE DEVELOPMENT

Time : 2 hours

Maximum Marks : 50

Note : All sections are compulsory.

SECTION A

*Answer any **two** of the following questions in about 450 words each :*

2×10=20

1. Describe the relevance of Big Five Personality Traits and outline the key work-related attitudes. *6+4*
2. Describe the various principles of management as suggested by Fayol. *10*
3. Discuss the concept of human rights. Describe the various laws related to human rights in India. *3+7*
4. Why is it significant to retain qualified and technical personnel ? Suggest strategies for retention of employees. *3+7*

SECTION B

Answer any **four** of the following questions in about
250 words each :

4×6=24

5. Elucidate employee choice plans. 6
6. Discuss the major functions of a Human Resource Manager. 6
7. Explain on-the-job and off-the-job training methods. 3+3
8. What do you understand by workplace bullying ? Discuss its various types. 3+3
9. Define counselling. What are the characteristics of an effective counsellor at the corporate level ? 2+4

SECTION C

*Write short notes on any **two** of the following in about 100 words each :*

2×3=6

- | | |
|---|---|
| 10. Dysfunctional Behaviour | 3 |
| 11. The Industrial Disputes Act (1947) | 3 |
| 12. Corporate Social Responsibility | 3 |
-