

No. of Printed Pages : 2 **MTM-2/MTTM-2**

**MASTER OF ARTS (TOURISM  
MANAGEMENT)/MASTER OF  
TOURISM AND TRAVEL  
MANAGEMENT  
(MTM/MTTM)**

**Term-End Examination  
December, 2020**

**MTM-2/MTTM-2 : HUMAN RESOURCE PLANNING  
AND DEVELOPMENT IN TOURISM**

*Time : 3 Hours*

*Maximum Marks : 100*

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**Note :** Answer any *five* questions in about  
**600** words each. All questions carry equal  
marks.

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1. What is Human Resource Planning (HRP) ?  
Discuss its process and importance. 20
2. Discuss the applications of HRP approaches in  
tourism. 20
3. Write a note on macro and micro forecasting of  
HRP. 20

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4. What is Job Analysis ? Discuss its objective and process. 20
5. Elaborate the techniques of Job Evaluation. 20
6. Write a note on Human Resource Accounting (HRA) and Human Resources Demand. 20
7. Elaborate Human Resource Information System (HRIS) in tourism industry. 20
8. What is Human Resource Development (HRD) ? Describe its objectives and importance. 20
9. Illustrate Human Resource Development (HRD) mechanism in tourism. 20
10. Write a note on functioning of HRD system and task analysis. 20

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