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MHA-14

**M. SC. IN HOSPITALITY
ADMINISTRATION (M. H. A.)**

Term-End Examination

December, 2020

MHA-14 : UNION MANAGEMENT RELATIONS

Time : 3 Hours

Maximum Marks : 100

Note : Answer any **five** questions. All questions carry equal marks.

1. Discuss the Trade Unions Act, 1926 and its implication on the industrial relations. 20
2. Identify and explain the pre-requisites for making participative forums effective. 20
3. Discuss the factors influencing the formation of managerial unions. 20
4. Define 'Misconduct'. What are the various acts of misconduct which occur in industrial employment? 20
5. Write short notes on any *two* of the following :

10+10

(i) Grievance resolution

Lot-I

P. T. O.

- (ii) Managerial unionism
 - (iii) Collective Bargaining
6. Discuss the role of law in industrial relations.
Give suitable examples. 20
7. What is meant by 'Industrial Dispute' ? Analyse the provisions under the Indian Constitution of the Industrial Disputes Act for the settlement of industrial disputes. 20
8. Discuss the role of management in the era of new industrial relations. 20
9. Discuss the latest developments and current trends in HRM for industrial relations. 20
10. Write short notes on any *two* of the following : 10+10
- (i) Negotiation skills
 - (ii) Red-hot-stove' rule
 - (iii) The Marxist approach