

No. of Printed Pages : 2

**MPCE-033**

**M. A. (PSYCHOLOGY) (M. A. P. C.)**

**Term-End Examination**

**December, 2020**

**MPCE-033 : ORGANISATIONAL DEVELOPMENT**

*Time : 2 Hours*

*Maximum Marks : 50*

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**Note :** *All Sections are compulsory.*

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**Section—A**

**Note :** *Answer any two of the following questions in about 450 words each.*

1. Explain first order change. Describe in detail action research. 3+7
2. Elucidate the concept of empowerment and discuss its benefits and techniques. 3+7
3. Describe any *three* models of programme evaluation. 10
4. Explain the concept of organisational development intervention. Describe major families of organisational development intervention activities. 4+6

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**Section—B**

**Note :** *Answer any five of the following questions in about 250 words each.*

5. Define organisational development. Explain the six step model for understanding organisations by Weisbord. 3+3
6. Elucidate any *two* approaches to job design. 3+3
7. Define team. Discuss problems affecting team work. 2+4
8. Describe the phases of diagnosis. 6
9. Explain mentoring relationship. Discuss the mentoring techniques used by mentors. 2+4

**Section—C**

**Note :** *Write short notes on any two of the following in about 100 words each.*

10. Organisational learning 3
11. Resistance to change 3
12. Management by objectives 3