

## MANAGEMENT PROGRAMME

### Term-End Examination

February, 2021

#### MS-002 : MANAGEMENT OF HUMAN RESOURCES

*Time : 3 hours*

*Maximum Marks : 100*

*(Weightage : 70%)*

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**Note :** Attempt any **five** questions. All questions carry 20 marks.

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1. Trace the evolution of HRM. Highlight the objectives of HRM and briefly explain various HR functions.
2. What is the purpose and significance of Interview in the process of hiring human resources ? Briefly describe various types of interviews with suitable examples.
3. Describe the process of Performance Appraisal. Discuss any two methods of appraisal and their advantages and disadvantages.
4. Define training and retraining. Discuss how training can be converted into a strategic function. Explain with suitable examples.
5. What are the various forms of trade unions ? Narrate the growth of trade unions in India.

6. What are the determinants of compensation ? How does compensation function contribute to the organisational effectiveness ? Explain with suitable examples.
7. Describe the steps and pre-requisites to be followed in grievance handling procedure. Briefly discuss grievance management in Indian industry.
8. Write short notes on any *two* of the following :
- (a) Employers' association
  - (b) Workers' participation in management
  - (c) Indiscipline
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