

**DIPLOMA IN NURSING ADMINISTRATION
(DNA)**

Term-End Examination

February, 2021

BNS-013 : GROUP DYNAMICS

Time : 3 hours

Maximum Marks : 70

Note : Attempt *all* questions. Attempt all parts of a question at one place.

1. (a) Describe the classification of groups according to various qualities.
(b) Critically analyse the reasons, need and knowledge of group dynamics in nursing. $5+5=10$
2. (a) List the characteristics of an effective team.
(b) Describe the advantages and disadvantages of team functioning. $2+8=10$
3. (a) List the advantages of collective bargaining.
(b) Describe the steps of grievance procedure followed in an organization. $2+8=10$

4. (a) Explain the meaning of the following terms :
- (i) Standards
 - (ii) Malpractice
 - (iii) Negligence
- (b) Describe legal implications of the following :
- (i) Admission of patient
 - (ii) Discharge of patient
 - (iii) Death of patient
 - (iv) Medication Administration

$$1+1+1+3+3+3+3=15$$

5. Write short notes on any **five** of the following :

$$5 \times 5 = 25$$

- (a) Group building and maintenance role of a nursing leader.
- (b) Checklist for formation of committees in an organization.
- (c) Relationship between power, authority and leadership.
- (d) Types of conflicts in an organization.
- (e) Factors affecting communication.
- (f) Role of a nurse administrator in public relations.
- (g) Legal implications in euthanasia.