

**BACHELOR OF COMPUTER APPLICATIONS
(BCA) (Revised)**

Term-End Examination

February, 2021

BCS-062 : E-COMMERCE

Time : 2 hours

Maximum Marks : 50

Note : *Question no. 1 is compulsory and carries 20 marks. Attempt any three questions from the rest.*

1. (a) Define the term “E-Commerce”. Explain its workflow. 10
- (b) What is meant by Online trading ? How is it performed ? What are its advantages and disadvantages ? 10

2. (a) What are the different components in the online delivery of goods and services ? Explain their role. 5
- (b) What is SSL ? Explain its working with the help of a diagram. 5

- 3.** (a) Explain any 5 online payment systems and services. 5
- (b) Explain m-Commerce application flow. 5
- 4.** (a) Compare and contrast the conventional processing of a purchase order with that of an EDI. 5
- (b) Discuss the impact of e-Commerce in the following areas : 5
- (i) Marketing
- (ii) Finance and Accounts
- 5.** (a) List and explain any five emerging trends in m-Commerce. 5
- (b) What is Cyber Crime ? What are the different categories of Cyber Crimes ? 5
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