MANAGEMENT PROGRAMME

03443

Term-End Examination

December, 2018

MS-007: INFORMATION SYSTEMS FOR MANAGERS

Time: 3 hours

Maximum Marks: 100

Note:

(i) Answer any five questions.

(ii) All questions carry equal marks.

- 1. State the characteristics of system software and application software. Why is it said that the system software mediates between the application software and computer hardware?
- 2. What do you understand by value and cost of information? How one can assess the value of an information system? Discuss a few methods.
- 3. Explain the conceptual model of a Production/ Operations system. What is the relatively new focus of a Production/Operations system? Briefly discuss the role of IT in the processes linked to Production/Operations Manager.
- **4.** The deliverables in each of the steps of a traditional Systems Development Life Cycle (SDLC) are related. Justify the statement with respect to the phases of SDLC.

- 5. Why is metadata an important component of a data warehouse? What is a metadata repository and how is it used by the query manager component of a data warehouse?
- 6. What do you understand by competitiveness of ICT? Highlight the impact of ICT for the developing nations with respect to the economic activities.
- 7. Write short notes on any three of the following:
 - (a) Object Oriented Languages
 - (b) An Organization as a Socia-Technical System
 - (c) Types of Information
 - (d) Enterprise Information Systems
 - (e) Genetic Algorithms