

01381

**DIPLOMA IN NURSING ADMINISTRATION  
(DNA)**

**Term-End Examination**

**December, 2017**

**BNS-011 : PRINCIPLES AND PRACTICES OF  
NURSING ADMINISTRATION**

*Time : 3 hours*

*Maximum Marks : 70*

*Note : Attempt all questions. Support your answers with examples from nursing setting.*

---

---

1. (a) List the objectives of nursing service administration. 5+10=15  
(b) Discuss the nine tasks of nurse manager explained by Gardner.
  
2. (a) List the objectives of nursing service department. 3+5+7=15  
(b) Differentiate between strategic planning and operational planning.  
(c) Discuss the planning process in nursing.
  
3. Describe the factors to be considered in organizing patient care in the ward. 15

4. (a) Enumerate the objectives of performance appraisal.  $3+5+7=15$
- (b) Describe the problems of performance appraisal.
- (c) Explain any two techniques of performance appraisal.
5. Write short notes on any two of the following :
- (a) Quality Care  $2 \times 5 = 10$
- (b) Purpose and Importance of Planning
- (c) Elements of good ward management
-