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**POST GRADUATE DIPLOMA IN HIGHER
EDUCATION MANAGEMENT (PGDHEM)**

Term-End Examination

December, 2017

**MES-073 : TECHNOLOGY AND CHANGE
MANAGEMENT**

Time : 3 hours

Maximum Weightage : 70%

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- Note :** (i) *All the questions are compulsory.*
(ii) *All the questions carry equal weightage.*
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1. Answer the following question in about 600 words.

Discuss the ways in which technology can facilitate the delivery of instructions.

OR

Describe the precautions to be taken before making an investment in procuring technology.

2. Answer the following question in about 600 words.

Describe the role of educational leaders in integrating technology in the functioning of educational institutions.

OR

Describe the models of change management. Which model of change management do you consider appropriate for your organization ? Justify your answer.

3. Write short notes on **any four** of the following in about **150** words each :
- (a) Objectives of Intellectual Property Rights
 - (b) Change readiness
 - (c) INFLIBNET
 - (d) EDUSAT
 - (e) Technologies facilitating self learning
 - (f) Patent.
4. Answer the following question in about **600** words.
- Suppose an educational institution wants its teachers to adopt learner centred methods of teaching but the teachers are acting as resisters to this change. Suggest the steps that may lower this resistance.
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