M.Sc. IN HOSPITALITY ADMINISTRATION (MHA)

Term-End Examination

December, 2017

MHA-004 : INFORMATION MANAGEMENT SYSTEMS AND HOSPITALITY

Time : 3 hours   *Maximum Marks : 100*

Note : (i) *Answer any five questions.*
(ii) *All questions carry equal marks.*

1. Define Information. Discuss the properties and   20
    characteristics of information.

2. Explain with the help of suitable examples the   20
    advantages of computerization in hospitality
    industry.

3. What do you understand by computer 20
    hardware ? What comprises computer hardware ?

4. Define Local Area Network (LAN). Explain the   20
    characteristics and structures of LAN.

5. Write short notes on **any two** of the following : 2x10=20
    (a) Scope of Data
    (b) System Life Cycle
    (c) Operating Elements of Information System

6. Write a detailed note on Information Economics.   20

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7. What do you understand by Perverse Software ? **20**
How can one protect computers from perverse
softwares ?

8. Define Network typology. What are its various **20**
types ? How can these be used in Hospitality
Industry ?

9. Write a detailed note on the legal aspects of use **20**
of computers.

10. Write short notes on **any two** of the following : **2x10=20**
    (a) Evolution of computers
    (b) Management Information Systems
    (c) Hacking

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