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**MBA IN INTERNATIONAL HOSPITALITY
MANAGEMENT**

Term-End Examination

December, 2017

MHY-005 : HOUSEKEEPING MANAGEMENT

Time : 3 hours

Maximum Marks : 100

Note : (i) Do any five questions.

(ii) All questions carry equal marks.

1. List Duties and Responsibilities of Executive House keeper in a Large Hotel. 20
2. What are SOPs ? Discuss the role of SOPs in efficient functioning of House keeping deptt. 20
3. Draw Organisation chart of the House keeping deptt. in a large 5 Star Hotel. 20
4. Explain : 10x2=20
 - (a) Time and Motion Study
 - (b) Work Study
5. What is the role of the House Keeping deptt. in the conservation of Energy and Water ? 20
6. Discuss the special practices followed in Control of Linen in a hotel. 20

7. Plan a duty roster for House keeping staff of a 5 floor 300 rooms Hotel in Mumbai. Assume any other data. 20
8. Write notes on any two : 10x2=20
(a) Elements of Art
(b) Principles of design
(c) Colour
9. Elaborate atleast 5 laundry equipments in a mechanical laundry. 20
10. Discuss the procedure for issue and control of House keeping supplies. 20
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