

**M.Sc. RETAIL AND FASHION MERCHANDISE  
(MSCRFM)**

00201

**Term-End Examination**

**December, 2017**

**MFR-027 : RETAIL STRATEGY**

*Time : 3 hours*

*Maximum Marks : 70*

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**Note :** Attempt any *five* questions. Each question carries equal marks.

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1. Explain the strategic planning process in retail with the help of examples. 14
  
2. Contrast your lifestyle with that of your parents. What opportunities or differences are faced by different types of Indian retailers ? 14
  
3. What are Critical Success Factors (CSF) in retail strategy ? List the CSFs in the following cases : 14
  - (a) A furniture retailer
  - (b) A fast food outlet

4. What is corporate level strategy in retail ? What are the various choices available to a company for forming the corporate strategy ? 14
5. Explain the characteristics of an effective control system. Discuss with the help of examples. 14
6. How can value chain analysis help identify a retailer's strengths and weaknesses ? 14
7. Write short notes on the following :  $2 \times 7 = 14$
- (a) Role of Leadership in Strategy Implementation in Retail
- (b) Core Competency in Retail
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