

**M.Sc. FOOTWEAR DESIGN AND PRODUCTION  
(MSCFDP)**

00731

**Term-End Examination**

**December, 2017**

**MFR-008 : ORGANISATIONAL BEHAVIOUR AND  
HUMAN RESOURCES DEVELOPMENT**

*Time : 3 hours*

*Maximum Marks : 70*

**Note :**

- (i) Attempt **all** questions.
- (ii) All questions carry equal marks.

1. How can the field of organisational behaviour contribute to both the effective functioning of organisations and the well-being of individuals ? Discuss with examples. 10
2. What is Personality ? What are its determinants ? Which of them, do you feel, are more important in shaping an individual's personality ? 10
3. What do you mean by the term Perception ? Discuss the perceptual process in organisational settings. 5+5=10

4. What is Motivation ? Compare and discuss Maslow's Hierarchy of Needs theory and Herzberg's Two-Factor theory. 3+7=10
  
  5. Describe an organisation you know well. In what ways did its HR policies and practices contribute to the firm's strategic management process ? 10
  
  6. What is Human Resource Planning (HRP) ? Discuss the process of HRP. 2+8=10
  
  7. What is the difference between Potential Appraisal and Performance Appraisal ? Explain the process of performance appraisal of any organisation you are familiar with. 5+5=10
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