

**M.Sc. FOOTWEAR TECHNOLOGY
(MSCFWT)**

Term-End Examination

December, 2017

00490

**MFW-031 : ORGANISATIONAL BEHAVIOUR AND
HUMAN RESOURCES DEVELOPMENT**

Time : 3 hours

Maximum Marks : 70

Note : *Attempt any seven questions. All questions carry equal marks.*

1. "Organisational Behaviour is the study of human behaviour in the organisational setting." Justify this statement and explain the OB model. 10
2. What is the meaning of the term Personality ? Explain the Big 5 Model of Personality. 10
3. Define Leadership. Why is leadership important for any organisation ? Describe the various types of leadership styles. 10
4. What do you understand by the term Human Resource Management ? Explain the various functions of the HR department in any business organisation. 10

5. Differentiate between recruitment and selection.
Explain the process of recruitment. 10
6. What do you mean by the term Transfer ?
Explain various types of employee transfers. 10
7. What is the difference between job analysis, job description and job specification ? Explain the process of job analysis. 10
8. What are the common pitfalls in an interview for selection ? What measures would you adopt for making the interview more effective and purposeful ? 10
9. Write short notes on any **five** of the following : 5×2=10
- (a) Orientation Programme
 - (b) Promotion
 - (c) Job Rotation
 - (d) On-the-Job Training
 - (e) Communication Barriers
 - (f) Skills of a Manager
 - (g) Job Enrichment
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