

**B.Sc. RETAIL AND FASHION
MERCHANDISE (BSCRFM)**

Term-End Examination

December, 2017

00691

BFR-008 : HUMAN RESOURCE MANAGEMENT

Time : 3 hours

Maximum Marks : 70

Note : Attempt seven questions in all. All questions carry equal marks.

1. Write short notes on the following : $4 \times 2 \frac{1}{2} = 10$
- (a) Labour Turnover
 - (b) 360 Degree Performance Appraisal
 - (c) Games and Simulations
 - (d) Job Description
2. What is the meaning of HRP ? Explain the barriers to HRP. Bring out the requisites for effective planning. 10
3. What do you understand by Job Analysis ? What are the steps involved in the preparation of job analysis ? 10

4. What are the causes of employee absenteeism ?
Discuss the measures to overcome high rate of absenteeism. 10
 5. Discuss the steps of recruitment process. How will you reconcile the internal and external sources of recruitment ? 10
 6. What is the need for human resource development in organizations operating in an environment as that of India ? 10
 7. Explain the methods and approaches for training. 10
 8. What is Performance Appraisal ? Explain the factors which affect the performance appraisal process. 10
 9. Outline the guidelines for designing effective incentive plans. 10
 10. Discuss Grievance Procedure. Bring out its merits and demerits. 10
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