

**POST GRADUATE DIPLOMA IN HIGHER  
EDUCATION MANAGEMENT (PGDHEM)**

**Term-End Examination**

**December, 2016**

00314

**MES-073 : TECHNOLOGY AND CHANGE  
MANAGEMENT**

*Time : 3 hours*

*Maximum Weightage : 70%*

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- Note : (i) All questions are compulsory.  
(ii) All questions carry equal weightage.*
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1. Answer the following question in about 600 words :

What do you understand by change management ? Which forces influence changes, and how, in educational institutions ?

**OR**

What do you understand by 'internationalization' of higher education ? What are the major apprehensions in the internationalization of higher education ?

2. Answer the following question in about 600 words :

What do you understand by the 'life cycle of technology' ? Discuss the different stages of technology life cycle.

**OR**

Which are the major types of intellectual property ? Discuss the major objectives of safeguarding 'intellectual property rights'.

3. Answer **any four** of the following in **150** words each :

- (a) What do you understand by 'Blended learning' ?
- (b) What are the socio-economic impact of science and technology ?
- (c) What is 'Sustainable technology transition' ?
- (d) What do you understand by DELNET ?
- (e) What factors determine sustainability of technology in education ?
- (f) Differentiate between 'invention' and 'innovation'.

4. Answer the following question in about **600** words :

Consider yourself as the head of a higher education department/institution and write a detailed proposal on how you would 'internationalize' your department/institution. Illustrate your answer with suitable examples.

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