

**MASTER OF ARTS (EDUCATION)**

**Term-End Examination**

**December, 2016**

01080

**MES-113 : LEARNER SUPPORT SERVICES**

*Time : 3 hours*

*Maximum Weightage : 70%*

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- Note : (i) All the four questions are compulsory.  
(ii) All the questions carry equal weightage.*
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1. Answer the following question in about 600 words :

"It is the introduction of Learner Support Services that has Elevated Correspondence Education to Distance Education". Justify this statement by giving examples.

**OR**

Explain with example the Barrett's taxonomy of reading comprehension.

2. Answer the following question in about 600 words :

How does the design of distance learning materials help study skills of distance learners ?

**OR**

Give the reasons as why counselling is important in Distance Education ?

3. Answer **any four** of the following questions in about **150** words each :

- (a) Write the factors that affect the design of Learner Support Services.
- (b) Describe the support services provided at the post course stage in distance education.
- (c) Explain as why reading is seen as active interaction with the study material ?
- (d) State the reasons to show that tutor comments are academically significant.
- (e) List the characteristics of a good reader.
- (f) Describe the characteristics of study centres ?

4. Answer the following question in about **600** words :

Describe with example the Group Counselling technique conducted during academic counselling in an open university.

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