

**M.Sc. IN HOSPITALITY ADMINISTRATION
(MHA)**

00013

Term-End Examination

December, 2016

**MHA-004 : INFORMATION MANAGEMENT
SYSTEMS AND HOSPITALITY**

Time : 3 hours

Maximum Marks : 100

Note : Attempt any five questions. All questions carry equal marks.

1. Define information. Explain the properties and characteristics of information. **20**
2. What do you understand by Management Information System ? Discuss the operating elements of information system. **20**
3. Explain the various strategic issues of computer-aided decision making. **20**
4. What is LAN ? Discuss the characteristics of LAN applicable to the hospitality business. **20**
5. Discuss the various modes through which information can be generated. **20**

6. What is the impact of computerisation on modern society ? 20
7. Write short notes on **any two** of the following : 10x2=20
- (a) Micro-computers
 - (b) Super computers
 - (c) Operating systems
8. How does computer virus spread ? Discuss the main characteristics of computer virus. 20
9. Discuss the legal Dimensions of computerisation with the help of suitable examples. 20
10. Elaborate "The role of IT in the Changing Tourism Scenario". 20
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